



CTS Ticketing

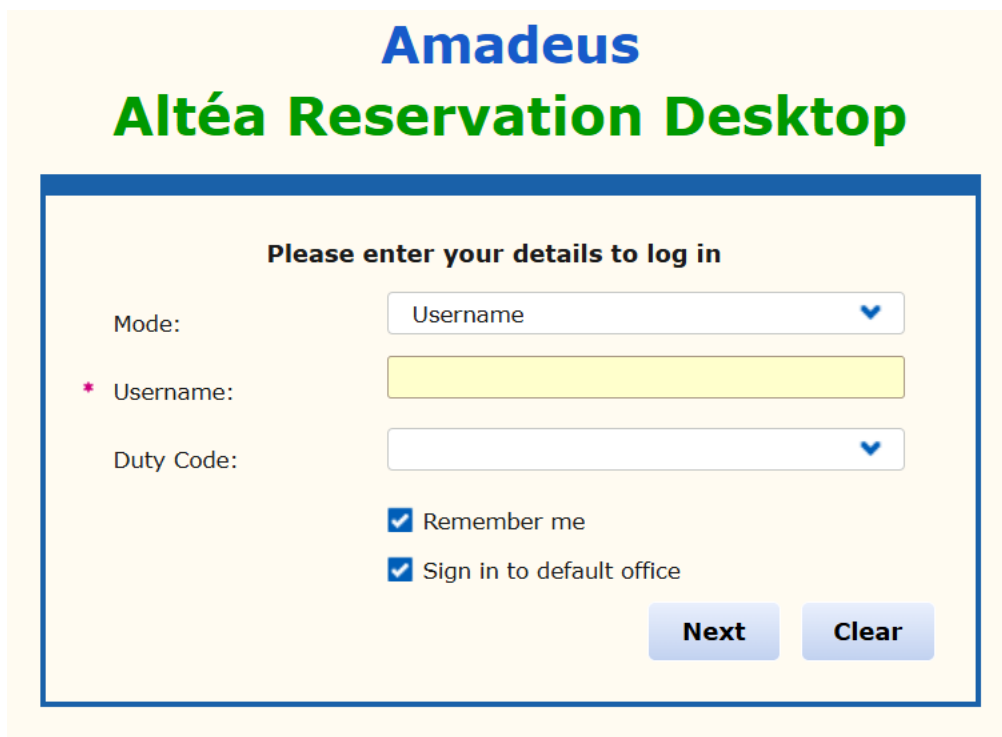
User Guide

Air Mauritius

2025

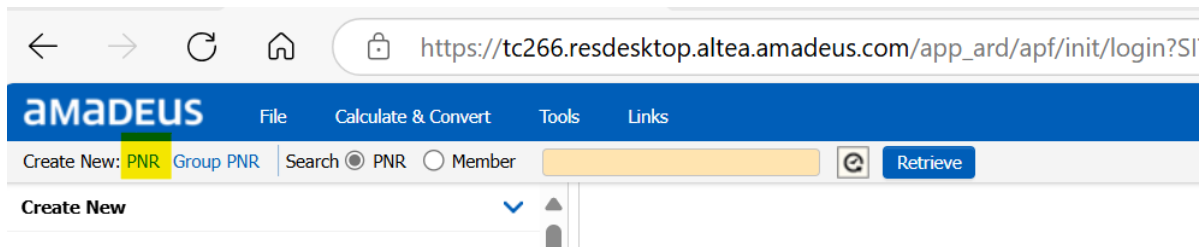
Access CTS Ticketing

- Login to Amadeus



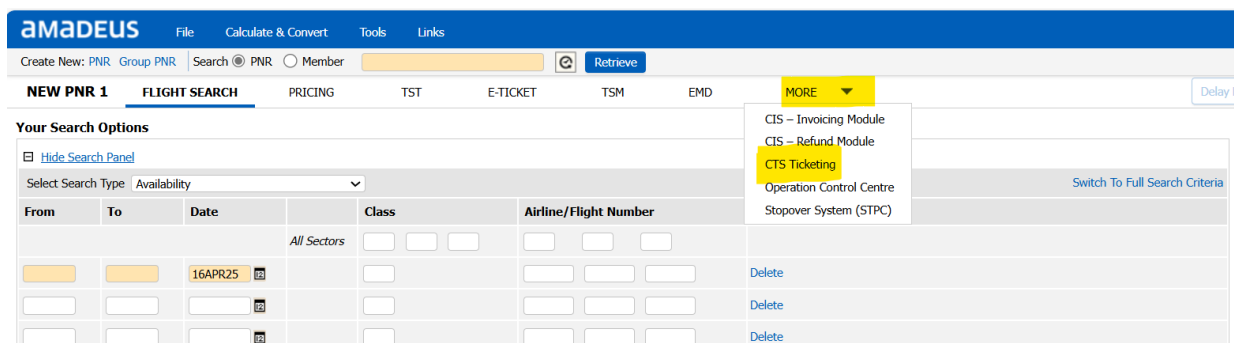
The image shows the login interface for the Amadeus Altéa Reservation Desktop. At the top, the text "Amadeus" is in blue and "Altéa Reservation Desktop" is in green. Below this is a blue-bordered box with the heading "Please enter your details to log in". Inside the box, there are three input fields: "Mode:" with a dropdown menu showing "Username", "Username:" with a yellow text input field, and "Duty Code:" with a dropdown menu. Below these fields are two checkboxes: "Remember me" and "Sign in to default office", both of which are checked. At the bottom right of the box are two buttons: "Next" and "Clear".

- Click on PNR



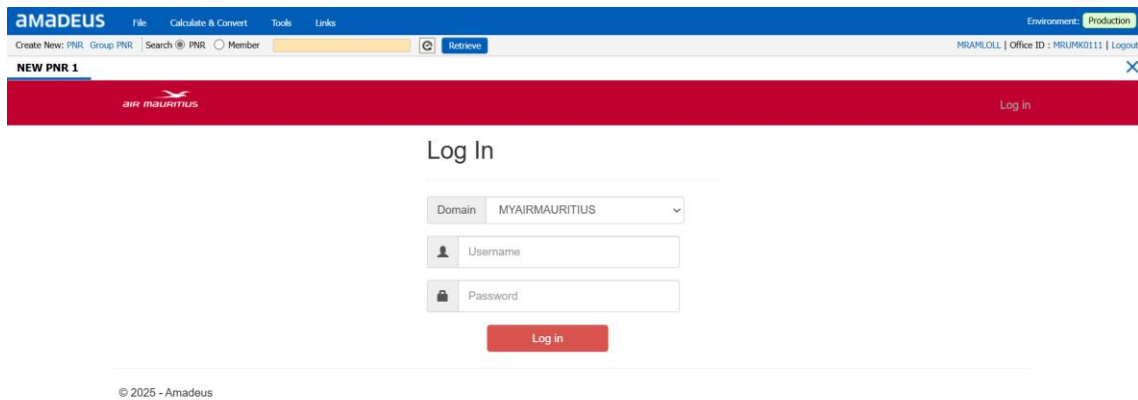
The image shows the Amadeus reservation desktop interface after clicking on the "PNR" button. The browser address bar shows the URL "https://tc266.resdesktop.altea.amadeus.com/app_ard/apf/init/login?SI". The Amadeus logo is in the top left, followed by a menu bar with "File", "Calculate & Convert", "Tools", and "Links". Below the menu bar is a search bar with "Create New:" followed by "PNR" (highlighted in yellow), "Group PNR", and a search button. Below the search bar is a "Create New" section with a dropdown menu.

- Click on More > CTS Ticketing



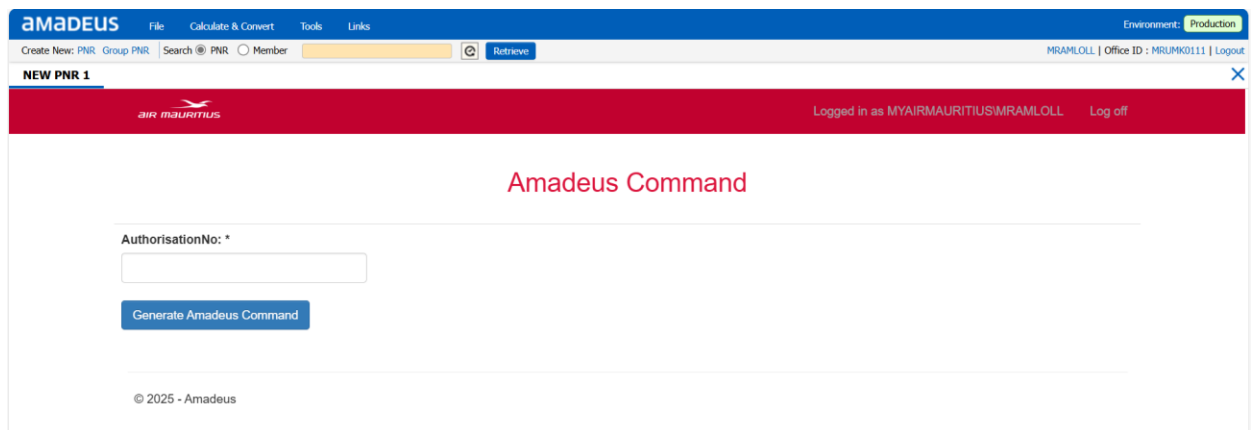
The image shows the Amadeus reservation desktop interface after clicking on "More > CTS Ticketing". The "MORE" button is highlighted in yellow, and a dropdown menu is open showing options: "CIS - Invoicing Module", "CIS - Refund Module", "CTS Ticketing" (highlighted in yellow), "Operation Control Centre", and "Stopover System (STPC)". Below the dropdown menu is a "Your Search Options" section with a "Hide Search Panel" link. The search options include "Select Search Type" and "Availability". Below this is a table with columns: "From", "To", "Date", "Class", and "Airline/Flight Number". The table has three rows of data, with the first row showing "16APR25" in the "Date" column. To the right of the table is a "Switch To Full Search Criteria" link.

- A login page will be displayed



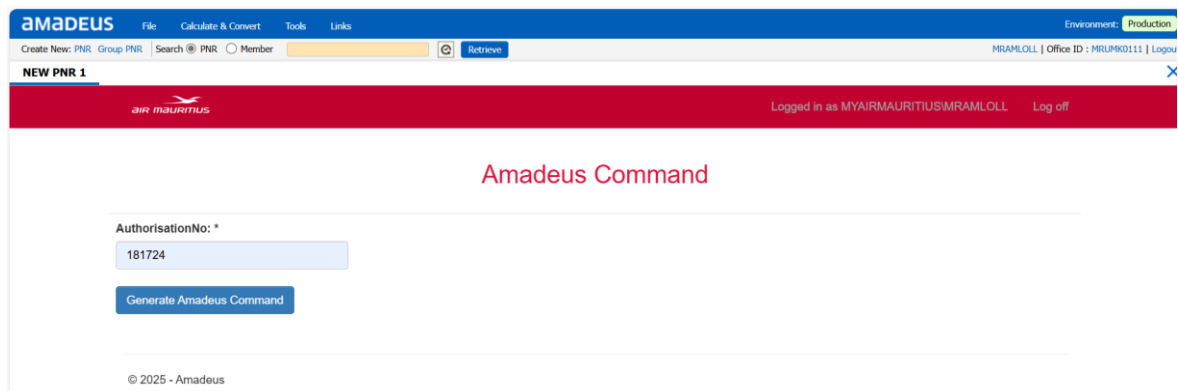
The screenshot shows the Amadeus login interface. At the top is a blue header with the 'amadeus' logo and navigation links: File, Calculate & Convert, Tools, and Links. Below this is a search bar with options for 'Create New: PNR', 'Group PNR', 'Search PNR', and 'Member'. A 'Retrieve' button is next to the search bar. On the right, it says 'Environment: Production' and 'MRAMLOLL | Office ID : MRUMK0111 | Logout'. Below the header is a red banner with the 'air mauritius' logo and a 'Log in' button. The main content area is titled 'Log In' and contains a 'Domain' dropdown menu set to 'MYAIRMAURITIUS'. Below this are input fields for 'Username' and 'Password', each with an icon (a person for username, a lock for password). A red 'Log in' button is at the bottom of the form. At the very bottom, it says '© 2025 - Amadeus'.

- To access the CTS Ticketing, enter your **windows credentials** and click login
- After successful login the following page will be available.



The screenshot shows the Amadeus Command page after a successful login. The header is the same as the login page. Below the red banner, it says 'Logged in as MYAIRMAURITIUSMRAMLOLL' and 'Log off'. The main content area is titled 'Amadeus Command' in red. Below this is a form with a label 'AuthorisationNo: *' and an input field. Below the input field is a blue button labeled 'Generate Amadeus Command'. At the bottom, it says '© 2025 - Amadeus'.

- Enter the authorization number and click on Generate Amadeus Command.



This screenshot is identical to the previous one, but the 'AuthorisationNo: *' input field now contains the number '181724'. The 'Generate Amadeus Command' button remains visible below the input field. The rest of the page, including the header and footer, is the same.

- A pop-up window will be displayed with data related to the authorization number

✕

Authorisation for rebated ticket, Authorisation No: 181724

NM1 MEETOO/CHANDRESH VIBHAV MSTR(CHD/10APR13);
NM1 MEETOO/DANRAZ MR;
NM1 MEETOO/DEEVESH ARNAV MSTR(CHD/29NOV17);
NM1 MEETOO/POONAM MRS;
APE-DMEETOO@AIRMAURITIUS.COM;
SK STFD MK HK4-OP-09/OC-H/RP-22/RC-J;
SK STFS MK-SN-55557/DJ-01JUN07;
OS MK ID00R1/PROJECT LEADER AND FAMILY/DC-11MAR03;
SR CKIN-UPGRADE TO J CLASS UPON SA;
APH-2304279601;
APM-59421464;
APB-2302077889;
RM AUTHMK 181724

PassportName	Status	EmployeeNo	AuthorisationNo	TypeCode	CurrentStatus	ExpiryDate
MEETOO, Mr. Danraz	Project Leader	55557 [DOE:11 Mar 2003]	181724	Recreational	EXPIRED	14/Dec/2024

PassportName	BeneficiaryPassportNo	MKPriorityCode	Description	RequestedClassCode
MEETOO, Mr. Danraz	1956727	9ID00R1/H/010607/110303	Self	Y/J
MEETOO, Mr. Chandresh Vibhav	C181976	9ID00R1/H/010607/110303	Son	Y/J
MEETOO, Mr. Deevesh Arnav	C206020	9ID00R1/H/010607/110303	Son	Y/J
MEETOO, Mrs. Poonam	1701489	9ID00R1/H/010607/110303	Spouse	Y/J

FromSector	To Sector	FlightDate	Name
MRU	KUL	21/Nov/2024	MK
KUL	MRU	28/Nov/2024	MK

Remarks

Close

Copy and paste the command generated for the booking and add/modify missing elements to complete the booking and paste it in Amadeus.

amadeus File Calculate & Convert Tools Links Environment Production

Create New: PNR Group PNR Search @: PNR Member **Retrieve**

MRANLEOLL | Office ID : MRUPK0111 | Logout
Copy to scratchpad Command History

Create New

- > Retrieve/Modify
- > Calculate and Convert
- > Tools
 - Amadeus Information System
 - Australian Visa
 - Sales Report
 - Query Report (TQO)
 - Form Of Payment Report (TFP)
 - Item Sales Report (TIO)
 - Sales Period Summary Report (TSI)
 - Transaction Report (TTT)
 - Daily Report (TDI)
 - Cryptic Window
 - Copy PNR
 - Flight Information
 - Flight Loading List
 - Retrieve Passenger List
 - Corporate Profile
 - Scratch Pad

Cryptic Window

Show Smart Points

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> NH1 MEETOQ/CHANDRESH VIBHAV MR;
NH1 MEETOQ/DANRAZ MR;
NH1 MEETOQ/DEBESH ANJAN MSTR(CHD/29NOV17);
NH1 MEETOQ/POONAM MRS;
APE-DMEETOO@AIRMAURITIUS.COM;
SK STYD MK HK4-08-09/DC-W/NR-22/MC-J;
SK STYS MC-SN-55557/DJ-DIJOND7;
OS MK IIDDRL/PROTECT LEADER AND FAMILY/DC-11MAR03;
BR CEIN-UHWAKE TO J CLASS UPON SR;
APH-2304279601;
APM-59421464;
ATN-2302077889;
RM AUTH006 181724
    
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